

# NIKKEN



**'AT YOUR SERVICE'** **NIKKEN**

[www.nikken-world.com](http://www.nikken-world.com)

# SO HOW CAN WE HELP YOU?

Our fully equipped Service Department has over 20 years experience enabling us to offer complete and timely support for all Nikken products, including; CNC Rotary Tables, NC Tool Systems and Elbo Controlli Tool Presetters.

Staffed by eight UK based engineers with backup and support from our technical department. We can offer a broad range of skills covering a whole host of disciplines. All staff are Nikken trained and have an excellent understanding of our product range.

From our Rotherham Euro Centre we support some 3,000 operational Rotary Tables in the UK with over 20,000 throughout Europe.

Our continued reinvestment allows rapid response (normally within 24 hours) to promptly meet any customer requirements. Our engineers provide high quality service, technical support & training.



## IN-HOUSE SERVICES:

- Fault diagnosis and repair work.
- Motor fitment and CNC M/C Preparation.
- Cable manufacture and guard modifications.
- Over £700K Spare parts stock.
- Upgrades such as fitting brake boosters.
- Spindle nose tool repair and calibrations.
- Complete Rotary Table Refurbishment
- Customer training and support.

# SERVICES & SUPPORT:

We come across numerous cases of contaminated oil which can contribute to premature bearing failure and accelerated wear, just as your car needs regular oil changes your rotary table or tool presetter will also benefit from regular servicing.



Mindful of the need to improve KPI's such as Overall Equipment Effectiveness we can help by reducing unplanned breakdowns and ensuring component quality. With these points in mind we are pleased to offer a variety of service options and inspections which can be tailored to your individual needs:

- Simultaneous site service and assessment is a low cost option and can normally be carried out with the table still inside your machine. This visit provides a snapshot of the units condition with regards to backlash, bearings, seals, wormscrew/gear and cables. We will follow up by issuing a report detailing any remedial work identified which acts as an early warning of potential problems. These problems can then be dealt with during a planned shutdown rather than resulting in a costly breakdown or gradual reduction in component quality. Our Engineers will also ensure covers and ancillary equipment are correctly sealed preventing excess coolant ingress which can lead to premature failure of the motors and other electrical parts within.
- Cost free site assessments for users with 10 or more units who are considering refurbishment, repair or one of our cost effective annual service contracts. We will inspect two units of your choice and quote the suggested work FOC. Please call to discuss availability and qualification for this offer.
- Annual service contracts are available providing cover to one or more rotary tables or presettlers and may include preferential rates and spare part discounts.
- For our extensive range of tool presettlers we provide service and calibration to satisfy the requirements of your quality control system.

## ON-SITE SERVICES:

- Table Assessment, Remedy & Repair.
- Full Installation to CNC & Manual M/C Tools.
- Calibration & Service of Tool Presettlers.
- Tool Presetter operator training.
- Nikken Alpha programming training.
- Annual Service & Maintenance contracts.

**TO PREVENT  
THIS:**



**WE PROVIDE THESE:**

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## NIKKEN GROUP COMPANIES

### NIKKEN UK

Nikken Kosakusho Europe Ltd  
The Euro-Centre  
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Our comprehensive service package is here to protect your investment. Please contact us to arrange a visit or discuss any requirements in more detail.

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